



HOTEL RIVIERA

THE ESPLANADE SIDMOUTH
DEVON

AA ★★★★★ AA



A Warm Welcome Awaits

Hotel Riviera, with its far-reaching sea views, is for the discerning guest in search of relaxation and quieter pleasures – quintessential British hospitality at its best.

To make your stay as enjoyable as possible, we strive for impeccable standards in both accommodation and service.

Our policy of continual improvement has resulted not only in rooms and facilities of the highest quality but also in a genuine sense of welcome from a loyal and long-serving staff who have a well-deserved reputation for friendliness and excellent service.



An Award-Winning Team

Described on the travel pages of the Daily Telegraph as having "an award-winning team", this review of Hotel Riviera is complemented with some of the travel awards we've been very proud to win.

We were delighted the **AA** selected the Hotel Riviera, for its prestigious **Courtesy and Care Award**, recognising the exceptionally high standards of accommodation, food and hospitality on offer. The award also highlighted the dedication and professionalism of our team. We were awarded a quality rating of 84%, placing Hotel Riviera among the top hotels in the country for its four-star classification.

The restaurant has again been awarded **two AA Rosettes** this year for the outstanding quality of its cuisine and in recognition of the overall dining experience.

Visit England for its rare and prestigious **Gold Award** – presented to a select few hotels in the United Kingdom and made to the Riviera for "providing the highest standard of excellence... over and above the expectations of its four-star level". The Inspector also awarded a quality rating of 94% which is one of the highest scores awarded to a four-star hotel in England.

Each of our awards recognises Hotel Riviera's particularly high standards of accommodation, food and hospitality. They mark the exceptional degree of dedication, professionalism and commitment by the owners, management and staff.

"We are always delighted to receive awards from writers and organisations with such demanding standards as these, but we derive the most pleasure from the appreciative comments we receive from individual guests, who have experienced the many pleasures of staying at the Riviera and enjoyed the special sense of welcome we seek always to provide.

We hope that in the following pages you might find all the information you may need about our services and facilities and that we might look forward to extending that same warm welcome to you in the very near future."

Issam Ismail
Director







Valet Service

As part of our commitment to providing excellent service, our valet parking team is one of the first and last services you will experience during your stay.

Upon your arrival at the hotel reception, our team will take care of your luggage and your vehicle. We will assist with unloading

your luggage from your car, deliver it safely to your room, and park your vehicle securely. On departure, we will have your car ready at the front of the hotel and assist by collecting your luggage from your room and loading it into your vehicle. This service is provided between 8am – 4pm. If you arrive out of this hour, please advise use in advance so that we can have it arranged for you.



Fine Dining AA Rosette Restaurant

We have a proud reputation for fine cuisine served with sea views in a relaxed setting. Our Executive Chef and his team prepare discerning menus combining international dishes with the best English cooking, featuring a selection of seasonal and local produce, with an emphasis on the freshest seafood.

An extensive a la carte menu is available, as well as table d'hôte lunch and dinner menus. Special diets are catered for with prior arrangement and vegetarian options are available. Light refreshments are always on offer and can be served in the Regency Bar, in the Foyer or on the patio during the summer months.





A Chance to Explore

Sheltered by Salcombe Hill and Peak Hill, Sidmouth is a year-round resort with unique character. Beyond its clean beaches a wealth of Georgian and Victorian buildings combine with fine gardens to produce an elegant environment that has attracted royalty, artists and writers. There could hardly be a more refreshing destination for those in search of a relaxing break.

The Heritage Coast Trail is a magnet for walkers, while the charming coastal settlements of Budleigh Salterton, Beer and Branscombe are within easy reach. Inland is the rolling counterpane of East Devon's landscape, with winding lanes, quiet villages and historic small towns like Honiton, Ottery St Mary and Colyton.

Within this peaceful countryside, many activities are on our doorstep including horse-riding, golf and of course, numerous stunning coastal walks.

Blue Flag Award

The town's beach has been awarded blue flag status recognising how well the beach is managed and how clean the water is.

Sidmouth also won the seaside award for the quality of the beach and the facilities on offer for visitors.

Devon in Bloom

On visiting Sidmouth, **John Betjeman** remarked, *"If it were not for the sea, Sidmouth I thought, would be tropic forest"*. **Betjeman's** tribute to the mild climate of the area goes some way to explaining the regularity with which Sidmouth wins national and international floral awards. The Connaught and Blackmore Gardens are an enthusiast's paradise.

Cricket, Tennis, Croquet & Golf

We will be pleased to provide additional information on these pursuits – please ask at Reception.





At Your Service

Your Room

All our bedrooms are individually designed and tastefully furnished in keeping with the hotel's Regency character – offering a refined but relaxed stay. Our programme of continual refurbishment also ensure maintenance to the highest standard.

Glorious sea views can be enjoyed from many of our rooms, all of which include Smart Tv (Freeview), room service telephone, fast WiFi, tea and coffee making facilities and hairdryer.

We also provide such thoughtful touches as flowers, bathrobes and complimentary toiletries.

Room Service

Early morning tea or coffee and newspapers will be delivered to your room each morning if required. Breakfast, lunch, dinner and afternoon tea can be served in rooms on request; alternatively light refreshments and beverages are available at any time.



Doctor

Medical attention can be arranged in an emergency by informing reception. In the event of an emergency at night, the Night Porter may be contacted by telephone from your hotel bedroom, who will seek assistance.

Dogs

Small dogs may be accepted in certain rooms at the discretion of the Management at a small charge.

Fire Safety

The hotel is fitted with the latest addressable fire alarm system. Please make yourself aware of the fire exits and emergency procedures which are displayed in your room.



Laundry & Dry Cleaning

These services can be arranged through the Housekeeper:

Night Porter

The Night Porter is available throughout the night and can supply alcoholic beverages should guests require a drink after licensing hours. A limited range of light refreshments can also be provided if required. A shoe cleaning service can also be provided.

Functions & Conferences

Hotel Riviera has a long tradition of catering for prestige functions of every description. Should you be interested in organising a Wedding Reception, Private Party or Conference, our Sales and Marketing Manager will be pleased to discuss your requirements and show you the facilities available..



Valuables

The Management regrets that responsibility cannot be undertaken for the loss or damage to any article or articles of value unless they are deposited at the reception office for safe custody and an official receipt obtained.

Smoking Policy

The Hotel Riviera operates a smoke free policy throughout the building.

Value Added Tax

All prices quoted are per person, per day and are inclusive of Value Added Tax.



Restaurant Service

Breakfast 8.00am – 10.00am

Luncheon 12.30pm – 2.00pm

Afternoon Tea 12.30pm – 5.30pm

Dinner 7.00pm – 9.00pm





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